

VISITING WREXHAM AFC



**KEY INFORMATION FOR
SUPPORTERS VISITING THE
STŌK CAE RAS
FOR THE FIRST TIME**



INDEX

- 3. The World's Oldest International Football Stadium**
- 4-5. How To Buy Tickets**
- 6. Temporary Kop Stand**
- 7. How To Get To The STōK Cae Ras**
- 8. Car Parking**
- 9. Stadium Map**
- 10. Entering The Ground**
- 11-12. Ground Regulations**
- 13. Accessibility**
- 14. The Quiet Zone**
- 15. Safeguarding**
- 16. Match-Day Reporting**
- 17. Match-Day Timings**
- 18. Hospitality**
- 19. Food & Drink**
- 20. Wrexham AFC Club Shop**
- 21. Matchday Programme**
- 22. Wrex The Dragon**
- 23. Visiting Wrexham**
- 24. Get In Touch**



THE WORLD'S OLDEST INTERNATIONAL FOOTBALL STADIUM



The STōK Cae Ras is the World's Oldest International Football Stadium, having hosted Wales' first ever international match - against Scotland - on March 5, 1877.

As the name suggests (Cae Ras is Welsh for Racecourse), the sporting history of the venue goes back even further, however - having first been used for horse racing, possibly as early as the 17th or 18th centuries.

The Turf, which stands in the shadow of the Macron Stand on Mold Road - and was where the club was founded - used to form part of the grandstand for spectators at the horse racing.

The capacity of the stadium is currently 12,500, across the Wrexham Lager Stand, Macron Stand STōK Cold Brew Coffee Stand and the Temporary Kop Stand.

Planning permission has been received to rebuild the Kop as well, which will take the total capacity back up to 16,000.



HOW TO BUY TICKETS



Tickets are available to buy via our eTicketing website: www.eticketing.co.uk/wrexhamafc

Tickets for home games are usually released four weeks before each match - all on-sale dates are communicated via the Official Club Website in advance.

Official Wrexham AFC members are given a priority window for all tickets, and it is advised you sign up to membership as matches usually sell-out in this window.

Members are not guaranteed tickets. As a part of the Club's membership package, UK members can gain access to the ticketing ballot should they not be successful in initially purchasing a ticket.

The ballot will open should the initial allocation of tickets sell out, at which point tickets will be made available for the draw.

For details on membership, see our eTicketing website, click here to read more on the Club website. Ticket sales are available from the Ticket Office at the Club Shop, however we are urging supporters to use the eTicketing website wherever possible.



HOW TO BUY TICKETS



Ticket prices are as follows - all online sales benefit from a £1 saving against the cost of buying in person.

Standard league pricing is outlined below:

Macron Stand/Wrexham Lager Stand

Adult: £24 (£25)

Over-65/Under-21: £19 (£20)

Under-18: £12 (£13)

Under-11: £8 (£9)

STōK Cold Brew Coffee Stand

Adult: £22 (£23)

Over-65/Under-21: £17 (£18)

Under-18: £11 (£12)

Under-11: £8 (£9)

It is strongly advised that tickets are to be purchased as digital tickets where possible.



TEMPORARY KOP STAND



The Temporary Kop Stand was opened in December 2023, initially at a reduced capacity for our fixture with Newport County.

The temporary stand has a capacity of 2,289 and accommodation for an additional 20 wheelchairs with access via Crispin Lane.

Please note, this stand does not have a roof and fans will be exposed to any inclement weather - therefore, it is sensible to dress appropriately with this in mind.

As a result of this, ticket prices are at a reduced rate, compared to the rest of the STōK Cae Ras.

Temporary Kop Stand

Adult: £20 (£21)

Over-65/Under-21: £15 (£16)

Under-18: £9 (£10)

Under-11: £6 (£7)



HOW TO GET HERE



The STōK Cae Ras is located on Mold Road. The postcode is LL11 2AH.

By car, take the A483 from Chester or Oswestry to Wrexham.

Exit at the 'Mold' junction and then follow signs for 'Town Centre' and the STōK Cae Ras will come quickly into view.

Please note: Road closures are in place on Mold Road from 15 minutes prior to full-time, and last for up to 45 minutes.

By train: The nearest train station is Wrexham General which is located next to the Ground.

By bus: Wrexham Bus Station is located in the centre of the City. From the bus station, head towards the prominent multi-storey car park and turn right along Mold Road.

The Ground will be located on the right-hand side, just after you cross the bridge over the railway tracks, about half a mile along this road.



CAR PARKING



Parking is available on the adjacent Wrexham University car park, with accessible blue-badge parking also available.

The car park is owned by Wrexham University and managed by The Big Parking, with parking priced at £5 per car.

Wrexham AFC is not liable or responsible for the management or operation of the car park, nor the belongings/vehicles parked within.

Do not park in permit zones around the stadium. We ask all visitors to be respectful and mindful of our neighbours. Do not block driveways, and do not park in an inconsiderate manner.

Alternative parking can be found in the City Centre which is a 15-20 minute walk to the Stadium.

Visit the Wrexham County Borough Council website for more information on car parks: www.wrexham.gov.uk/service/parking/find-car-park

Please note: There are no provisions for parking at Wrexham General Train Station on a match-day.



STADIUM MAP

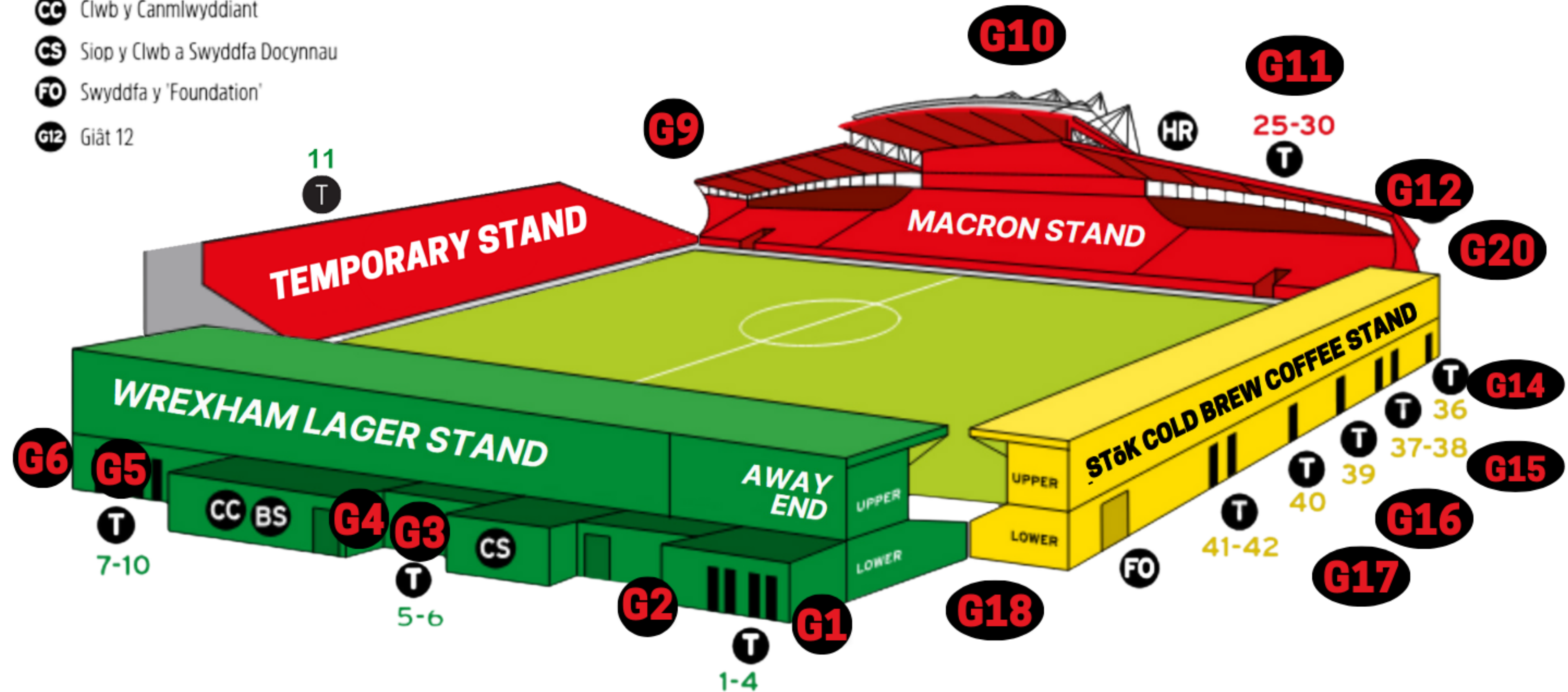


KEY

- T** Turnstiles
- HR** Macron Stand Hospitality Reception
- BS** Bamford Suite
- CC** Centenary Club
- CS** Club Shop/Ticket Office
- FO** Foundation Office
- G12** Gate 12

ALLWEDD

- T** Giatiau
- HR** Derbynfa Lletygarwch Ffordd y Wyddgrug
- BS** Swit Bamford
- CC** Clwb y Canmlwyddiant
- CS** Siop y Clwb a Swyddfa Docynnau
- FO** Swyddfa y 'Foundation'
- G12** Giât 12



ENTERING THE GROUND



Check your ticket for correct entry points. Home supporters in the Wrexham Lager Stand should use turnstiles 5-10, With supporters sat towards sections Y7-9, and LY5-6 to use turnstiles 7-10.

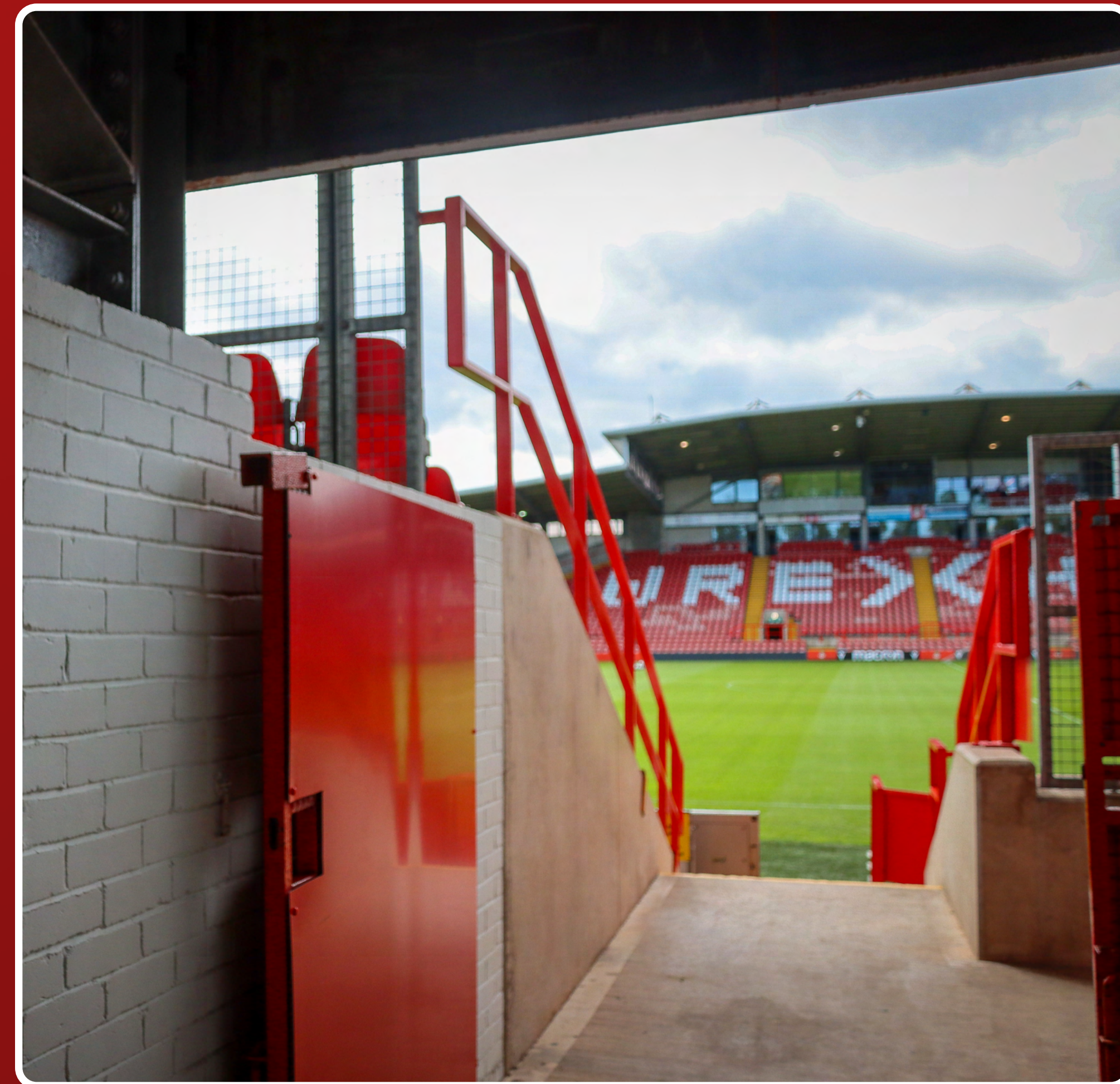
Supporters in the STōK Cold Brew Coffee Stand should use turnstiles 36-42. The path to these turnstiles is only accessible from the Mold Road.

Supporters in the Macron Stand should use turnstiles 25-30. Our accessible entrance is located on Gate 12.

Hospitality guests in the Executive Room, Bamford Suite or Centenary Club should enter via Bamford Suite & Directors Entrance in the Wrexham Lager Stand.

Guests in the 1864 Suite or Executive Boxes should enter via the reception on Mold Road, situated in the Macron Stand.

Bag searches are in operation around the ground. Only A4-sized bags will be permitted, and they will be searched on entry and tagged by security. Food and drink is not permitted to be brought into the stadium, including flasks.



GROUND REGULATIONS



A full set of ground regulations can be found on our club website, www.wrexhamafc.co.uk/supporter-information/ground-regulations/

Bag searching will be in operation and the following items are prohibited and must not be brought into the STōK Cae Ras. Knives, illegal substances, fireworks, smoke canisters, air-horns, flares, weapons, dangerous or hazardous items, laser devices, bottles, glass vessels, cans, poles and any article that might be used as a weapon and/or compromise public safety.

Supporters are also reminded that the STōK Cae Ras is an all-seater stadium, and as such, persistent standing is not allowed within the ground. Anybody who does, may be ejected from the Stadium.

Please note that pushchairs are not permitted inside the Ground - any supporters who arrive at the ground with a pushchair will not be permitted entry.

Please see the full ground regulations for more information.



GROUND REGULATIONS



Wrexham AFC operates a zero-tolerance policy for discrimination of any kind, and supporters are encouraged to come forward and report any incidents it to the nearest steward, the Club, or Kick It Out.

As in line with the FA initiative, Wrexham AFC fully support the 'Love Football Protect The Game' program.

Wrexham AFC support the new measures that have been implemented to both improve participant and fan behaviour across the board.

Any form of Tragedy Chanting Is wholly unacceptable at Wrexham AFC and will be dealt with appropriately In accordance with EFL Ground Regulation 9.1.

No filming is permitted at the STōK Cae Ras unless you have the appropriate accreditation and permissions, in accordance with Article 17, 20 and 21 Of The EFL Ground Regulations.

Wrexham AFC would like to remind supporters that, in line with our ticketing policy, children under the age of 14 must be accompanied by an adult (18+) when attending matches at the STōK Cae Ras.



ACCESSIBILITY



Supporters using the Macron Stand platform should enter via the Mold Road reception and use the lift.

Supporters using the STōK Cold Brew Coffee Stand should enter via Gate 12. Wheelchair users should also enter via Gate 12, to the left of the turnstiles on Mold Road, for the level entrance into the Stadium.

We have a Sensory Room open on match-days, located behind The PGI Autism-Friendly Quiet Zone in the Macron Stand.

Please note, we have fitted a radar lock to the Sensory Room – If you require entry, please see the stewards.

All of our accessible toilets at the STōK Cae Ras have radar locks on. If you do not have a radar key, you can ask a steward.

All of our accessible toilets are now Stoma Friendly, too.



THE QUIET ZONE



The STōK Cae Ras is an autism-friendly stadium.

There is a designated quiet entrance, at Gate 12 on Mold Road. Users can enter the Macron Stand through this gate and proceed straight to the concrete entrance towards the pitch in order to avoid the busy concourse.

The quiet zone is located at the opposite end of the Macron Stand, but can be accessed by walking in front of Row A.

Wrexham AFC have both female and male stewards designated to the area to chat and support the people sitting there.

We also offer ear defenders, the use of dedicated toilets and a quiet sensory hub, with books and sensory lighting that can be used close by if you need some quiet time.

For more information, contact Kerry.Evans@wrexhamafc.co.uk via email.



SAFEGUARDING



Safeguarding is a fundamental aspect of Wrexham Association Football Club, and the Club is determined to ensure that all necessary steps are taken to protect from harm, those children and young people who participate in activity at Wrexham AFC.

Collectively, Wrexham AFC has an ongoing duty and commitment to ensure the game is a safe, positive and enjoyable experience for the thousands of children, young people and adults who regularly play, watch, coach, referee and volunteer, participating within a broad spectrum of activities at the Club.

**To read more on our Safeguarding Policies, visit:
www.Wrexhamafc.co.uk/club/safeguarding**

Any concerns should be raised to the our Safeguarding and Welfare team.

Wrexham AFC Safeguarding, Welfare and EDI lead - Llinos Preece | Safeguarding@Wrexhamafc.co.uk

Wrexham AFC Academy Secretary, Safeguarding and Welfare Officer - Zoe Denman-Ellis | Zoe.Denman-Ellis@Wrexhamafc.co.uk



MATCH-DAY REPORTING



At Wrexham AFC, the welfare and protection of children, young people and vulnerable adults is paramount.

If you see something on a match-day at the STōK Cae Ras, please make sure to familiarise yourself with our match-day reporting protocols and policies in order to play your part in keeping everyone safe.

On a match-day, we have our very own Safeguarding Champions, that can be spotted around the ground, wearing a bright orange Hi-Vis.

Alternatively, you can contact our Control Room on 07852 510775, to report any safety/safeguarding concerns which you may have on a match-day.

You can also report any concerns directly to the Club via the following link: <https://form.thesafeguardingcompany.com/4b852815-b563-4278-9ffe-7c67f1f733eb>

Other contacts: The English Football League (EFL) Safeguarding Team - Phone Number: 01772 325940 Email: Safeguarding@efl.com

The FA Safeguarding Team - Phone Number: 0800 169 1863 Email: Safeguarding@TheFA.com



MATCHDAY COUNTDOWN



- 9AM:** Ticket Office and Club Shop open
- KO-2HR 30MIN:** Hospitality opens
- KO-90MIN:** Turnstiles open in all areas; Sensory room open
- KO-45MIN:** (Approx.) Players start to warm up
- KO:** Match kicks off; Club Shop closes
- KO+45MIN:** (Approx.) Half-time
- KO:+1HR** (Approx.) Second-half starts
- KO+90MIN:** Mold Road closed to vehicles
- FT:** Club Shop re-opens
- FT+30MIN:** Club Shop closes
- FT+1HR:** Mold Road re-opens



HOSPITALITY



All Hospitality guests will be able to enter the Stadium on match-day from 12.30pm for a 3pm kick-off, and 5.30pm for a 7.45pm kick-off.

The club offers a wide range of hospitality options.

In the Macron Stand, we have our 1864 Suite, Executive Boxes and Betty Buzz Suite.

In the Wrexham Lager Stand, there are three Hospitality options - the Bamford Suite, Executive Room, and the Dixie McNeil package in the Centenary Club.

Our match-day hospitality is sold out for the 2023/24 season, but should any spaces become available we will advertise this through our official channels.

To read more, visit the [Club Website](#).



FOOD AND DRINK



Once you get inside the stadium, there are a variety of food and drink options for purchase inside the Ground.

Away fans should note that there are no alcohol sales in the away end.

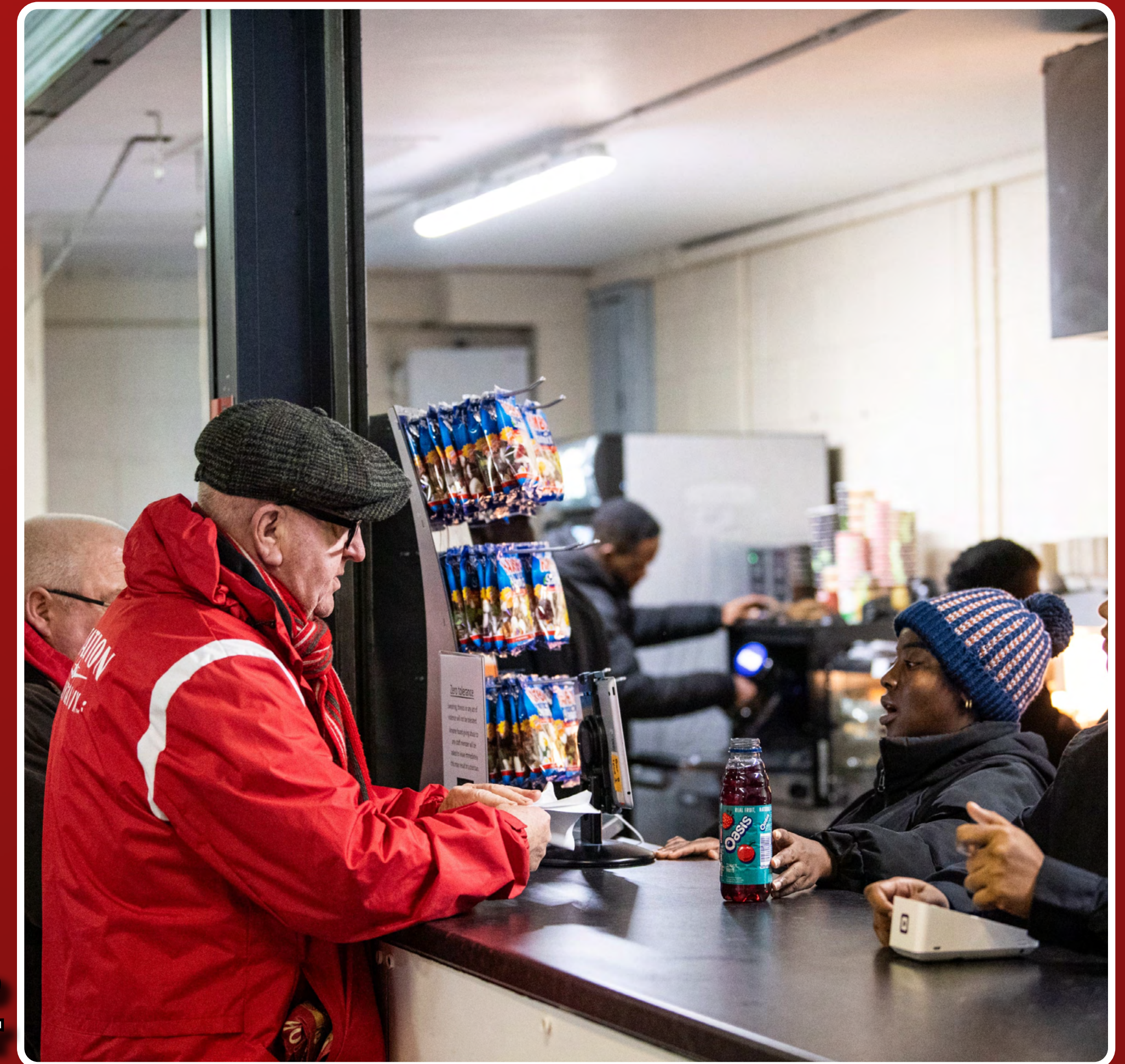
Fans who purchase wheelchair tickets, or tickets in the Quiet Zone can access delivery for food and drink to be delivered to their seats.

You will receive an email in the build-up to the fixture to be able to complete an order form and pay for their food and drink.

Please note: All order forms need to be completed prior to the match, and orders must be paid for in advance.

Away fans located on the viewing platform can also access this service, but it will be provided on the day when a member of staff comes around to take orders.

At Jonesy's Bar, located in the STōK Cold Brew Coffee Stand, fans are advised to queue from both ends and exit from the middle of the bar to speed up wait times.



CLUB SHOP



Our Club Shop is located on the Wrexham Lager Stand side of the ground, selling a range of retail kits, training and leisurewear, accessories and gifts.

The Club Shop is open on match-days, and can be accessed from the main Club car park. It also features accessible, ramped entrances.

You can browse some of our ranges - and purchase online at <https://Shop.Wrexhamafc.co.uk>.

The Club Shop is open from 9am-5pm Monday-Friday, and 9am-12pm on Saturdays (on non-match-days). On match-days, the Club Shop opens from 9am to kick-off, and again for 30 minutes after full-time.

For more information about the Club Shop, visit our online store or email clubshop@wrexhamafc.co.uk with any queries.



PROGRAMME



Our match-day programme is available at every home game. For league games, we produce a 64-page Programme, including notes from our CEO, Fleur Robinson, and First-Team Manager, Phil Parkinson.

The programme also features a detailed look at our opposition, player connections and past meetings and a range of historical features, looking back over the 158+ year history of our football Club, alongside facts, stats and more.

The match-day programme costs £3 and can be bought from our Club Shop or vendors located around the ground on match-day.

It can also be purchased online through the Club Shop with delivery available.



WREX THE DRAGON



If you keep a careful eye out on match-day, you might come across our friendly mascot, Wrex the Dragon!

Wrex often can be found roaming the Ground during a match, while also drifting around the outside of the STōK Cae Ras.

If you see Wrex - feel free to say hello! (Despite appearing in a Super Bowl commercial, he is a friendly dragon by all accounts!)

You can also purchase a range of Wrex products from the Club Shop, where you might even manage to see Wrex himself!

While we cannot guarantee that you will see our famous dragon on a match-day, your best opportunity to catch Wrex is to be in your seats nice and early!



VISITING WREXHAM



An historic, industrial border town with a history of brewing, tanning and coal mining, Wrexham obtained City status in 2022.

Wrexham borough features a number of points of Historical interest, including Chirk Castle, Erddig Hall and Saint Giles Church, alongside the Pontcysyllte Aqueduct - a UNESCO world heritage site.

There are a number of restaurants and pubs in Wrexham City Centre, offering a variety of options for places to eat and drink.

As featured in Season Two of Welcome to Wrexham, the Miners' Rescue Station on Maesgwyn Road provides visitors an opportunity to learn more about Wrexham's vast history.

Just outside of Wrexham, there is the Gresford Colliery Memorial which was built in 1982, following the tragic event which took place in September 1934.



GET IN TOUCH



ADDRESS

STŌK CAE RAS
MOLD ROAD
WREXHAM
LL11 2AH

KEY CONTACTS

WWW.WREXHAMAFCCO.UK/CLUB/WHOS-WHO/

PHONE & EMAIL

INFO@WREXHAMAFCCO.UK
(01978) 89 1864

 www.youtube.com/user/WxmAFCCOfficial

 [@Wrexham_AFC](https://www.tiktok.com/@Wrexham_AFC)

 [@wrexham_afc](https://www.instagram.com/wrexham_afc)

 www.facebook.com/wrexhamfootballclub/

 [@Wrexham_AFC](https://twitter.com/Wrexham_AFC)

 [@wrexham_afc](https://www.snapchat.com/add/wrexham_afc)

